

[Notification]

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Windows 7 End of Support Notification for Renesas Electronics Software Tools

Overview

Renesas Electronics software tools that are released on and after January 16, 2020 will not support Windows 7.

1. End of Support for Windows 7

Software tools from Renesas Electronics Corporation that are released on and after January 16, 2020 will not support Windows 7.

The supported operating environments are Windows 10 and Windows 8.1.

2. Notes

- (1) Subsequent version releases will not support Windows 7 even for the purpose of rectifying faults.
- (2) There are no changes to the operating environments for products that were released by January 15, 2020.
Please use the version which supports Windows 7 if you would prefer to use Windows 7.
- (3) We take technical questions from customers regardless of the operating environment in use.
Note, however, that we may not be able to answer questions on faults in operation pertaining to Windows 7.
- (4) We will no longer rectify faults in operations pertaining to Windows 7.
Therefore, we recommend that you update your system to Windows 10 or Windows 8.1.
Refer to the following URL for more information on the support status for Windows.
<https://www.renesas.com/windows>

3. Background to the Windows 7 End of Support

Microsoft Corporation ended support for Windows 7 on January 14, 2020.
Refer to the following URL for more information.

<https://www.microsoft.com/en-us/windows/windows-7-end-of-life-support-information>

Accordingly, we anticipated that finding the causes of problems would become technically difficult in cases of problems in the operation of software tools under the Windows 7 environment. We are thus ending the support of Renesas software tools for Windows 7 and focus on supporting Windows 10 and Windows 8.1.

Revision History

Rev.	Date	Description	
		Page	Summary
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