

## Notification on Microsoft Windows(R) operating environments for software tools from Renesas Electronics Corporation

This document is to notify you of the two points below regarding operating Environments for software tools from Renesas Electronics Corporation:

- Support for Microsoft Windows(R) 8.1
  - End of support for Microsoft Windows(R) XP
- 

### 1. Support for Microsoft Windows(R) 8.1

#### 1.1 Overview

Software tools that operate under Windows 8 also operate under Windows 8.1. For more information, refer to the web page below.

<http://tool-support.renesas.com/autoupdate/support/eng/windows/8/index.html>

The page shows information for each MCU family on the names and version numbers of software tools which are supported by Windows 8 and Windows 8.1, names and version numbers of products for which operation under Windows 8 and Windows 8.1 have been confirmed, and any applicable restrictions.

#### 1.2 Cautionary Notes

- (1) Note that we have not confirmed the operation of products not shown on this page and of products for which the page indicates that operation has not been confirmed under the Windows 8.1 environment, and have no future plans to do so.
- (2) There may be more restrictions other than those shown in the site depending on the environment in use.
- (3) The information shown here may be changed or deleted without notice.

### 2. End of support for Microsoft Windows(R) XP

#### 2.1 Overview

Microsoft Windows environment software tools from Renesas Electronics Corporation that are released on and after May 16 of 2014 will not

support Windows XP.

The supported operating environments are Windows 8.1, Windows 8, Windows 7, and Windows Vista.

## 2.2 Cautionary Notes

- (1) Versions released from now on will not support Windows XP even for the purpose of rectifying faults.
- (2) There are no changes to the operating environments for products that were released by March 16 of 2014. Please use the version which supports Windows XP if you would prefer to use Windows XP.
- (3) We take technical questions from customers regardless of the operating environment in use.

Note, however, that we may not be able to answer questions on faults in operation that are dependent on or caused by Windows XP.

- (4) We will not rectify faults in operation that are dependent on or caused by Windows XP.

Therefore, we recommend that you update your system to Windows 8.1, Windows 8, Windows 7, or Windows Vista.

Refer to the following page for more information on the state of support for Windows.

<https://www.renesas.com/windows>

## 2.3 Background to the end of support for Windows XP

Microsoft Corporation ended support for Windows XP on April 9 of 2014.

Refer to the site below for more information.

<http://windows.microsoft.com/en-us/windows/end-support-help>

Accordingly, we anticipated that finding the causes of problems would become technically difficult in cases of problems in the operation of software tools under the Windows XP environment.

We are thus ending the support of Renesas software tools for Windows XP and focus on supporting Windows 8.1, Windows 8, Windows 7, and Windows Vista.

---

### [Disclaimer]

The past news contents have been based on information at the time of publication. Now changed or invalid information may be included. The URLs in the Tool News also may be subject to change or become invalid without prior notice.