Renesas Flash Programmer and CS+ Integrated Development Environment

Outline

When using the Renesas Flash Programmer (a software tool for programing flash memory) and the CS+ Integrated Development Environment, note the following points.

1. An error occurring during installation of the USB Driver for USB Boot MCU TypeB
2. A connection error occurring when using the Renesas Flash Programmer with the E2 emulator

1. An Error Occurring during Installation of the USB Driver for USB Boot MCU TypeB

1.1 Applicable products

1. Renesas Flash Programmer V3.02.00, V3.02.01, and V3.03.00
2. The following versions of the CS+ Integrated Development Environment
   ➢ CS+ Integrated Development Environment V5.00.00 and V6.00.00
   ➢ [Evaluation edition] CS+ for CC Integrated Development Environment V4.01.00, V5.00.00, and V6.00.00
   ➢ [Evaluation edition] CS+ for CA,CX Integrated Development Environment V3.03.00, V4.00.00, and V4.00.01

1.2 Details

When using the applicable products shown in section 1.1, the following error may occur during installation of the USB Driver for USB Boot MCU TypeB V1.00.00 (for Renesas Synergy™ microcontrollers and RX651 and RX65N groups in the RX family), and installation may not succeed. If the error does not occur, installation was successful.

“Error (E0140021): Some installations have failed. The installations of the specified tools are not completed.”

1.3 Schedule for Fixing the Problem

We will fix the problem in the revised versions of the Renesas Flash Programmer and USB Driver for USB Boot MCU TypeB incorporated in CS+ Integrated Development Environment that are planned to be made available in the beginning of November 2017.
2. A Connection Error Occurring when Using the Renesas Flash Programmer with the E2 Emulator

2.1 Applicable products

- Renesas Flash Programmer V3.02.01 and V3.03.00
  
  • Applicable emulators: E2 emulator revision B(Note)
    (Revision A is not applicable.)
  
  • Applicable MCUs: RL78 and RH850 family devices that support the above versions of the Renesas Flash Programmer

Note: E2 emulator revision B can be confirmed by the label on the back of the main unit.

- The Ⓑ mark is attached.

- The end of the serial No. is other than “A”.

2.2 Details

When using the applicable products shown in section 2.1 and connecting the Renesas Flash Programmer to the MCU via the E2 emulator, the following error occurs, and connection is not established.

“Error (E30002FE): This tool is not supported.”

2.3 Schedule for Fixing the Problem

We will fix the problem in the revised version of the Renesas Flash Programmer that is planned to be made available in the beginning of November 2017.
### Revision History

<table>
<thead>
<tr>
<th>Rev.</th>
<th>Date</th>
<th>Page</th>
<th>Description</th>
<th>Summary</th>
</tr>
</thead>
<tbody>
<tr>
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