To our customers,

Old Company Name in Catalogs and Other Documents

On April 1\textsuperscript{st}, 2010, NEC Electronics Corporation merged with Renesas Technology Corporation, and Renesas Electronics Corporation took over all the business of both companies. Therefore, although the old company name remains in this document, it is a valid Renesas Electronics document. We appreciate your understanding.

Renesas Electronics website: http://www.renesas.com

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Renesas Electronics Corporation

Issued by: Renesas Electronics Corporation (http://www.renesas.com)
Send any inquiries to http://www.renesas.com/inquiry.
We would like to inform you that a defect in user program mode has been found in all of the following groups: SH7211, SH7243, SH7285, and SH7286. Please take this information into consideration when using these products.

1. Description of the Defect

   During programming/erasing of on-chip flash memory of SH7211, SH7243, SH7285, and SH7286 products, in cases where
   (1) user program mode is in use and
   (2) interrupt processing during programming/erasing is enabled,

   programming/erasing of flash memory may be forcibly halted because of erroneous operation of the error-monitoring
   function of flash memory during execution of said interrupt processing routine, and programming/erasing of flash memory in
   user program mode is thus not completed normally.

2. Preventive Measures

   Do not execute interrupt processing in user program mode.