RX671 Group

RYZ024A PMOD LTE Connectivity with RX671 MCU
Quick Start Guide

Renesas RX Family
RX600 Series

All information contained in these materials, including products and product specifications, represents information on the product at the time of publication and is subject to change by Renesas Electronics Corp. without notice. Please review the latest information published by Renesas Electronics Corp. through various means, including the Renesas Electronics Corp. website (http://www.renesas.com).
Notice

1. Descriptions of circuits, software and other related information in this document are provided only to illustrate the operation of semiconductor products and application examples. You are fully responsible for the incorporation or any other use of the circuits, software, and information in the design of your product or system. Renesas Electronics disclaims any and all liability for any losses and damages incurred by you or third parties arising from the use of these circuits, software, or information.

2. Renesas Electronics hereby expressly disclaims any warranties against and liability for infringement or any other claims involving patents, copyrights, or other intellectual property rights of third parties, by or arising from the use of Renesas Electronics products or technical information described in this document, including but not limited to, the product data, drawings, charts, programs, algorithms, and application examples.

3. No license, express, implied or otherwise, is granted hereby under any patents, copyrights or other intellectual property rights of Renesas Electronics or others.

4. You shall be responsible for determining what licenses are required from any third parties, and obtaining such licenses for the lawful import, export, manufacture, sales, utilization, distribution or other disposal of any products incorporating Renesas Electronics products, if required.

5. You shall not alter, modify, copy, or reverse engineer any Renesas Electronics product, whether in whole or in part. Renesas Electronics disclaims any and all liability for any losses or damages incurred by you or third parties arising from such alteration, modification, copying or reverse engineering.

6. Renesas Electronics products are classified according to the following two quality grades: “Standard” and “High Quality”. The intended applications for each Renesas Electronics product depends on the product’s quality grade, as indicated below.

   “Standard”: Computers; office equipment; communications equipment; test and measurement equipment; audio and visual equipment; home electronic appliances; machine tools; personal electronic equipment; industrial robots; etc.

   “High Quality”: Transportation equipment (automobiles, trains, ships, etc.); nuclear power control systems; aircraft control systems; key plant systems; military equipment; etc.

7. No semiconductor product is absolutely secure. Notwithstanding any security measures or features that may be implemented in Renesas Electronics hardware or software products, Renesas Electronics shall have absolutely no liability arising out of any vulnerability or security breach, including but not limited to any unauthorized access to or use of a Renesas Electronics product or a system that uses a Renesas Electronics product. RENESAS ELECTRONICS DOES NOT WARRANT OR GUARANTEE THAT RENESAS ELECTRONICS PRODUCTS, OR ANY SYSTEMS CREATED USING RENESAS ELECTRONICS PRODUCTS WILL BE INVULNERABLE OR FREE FROM CORRUPTION, ATTACK, VIRUSES, INTERFERENCE, HACKING, DATA LOSS OR THEFT, OR OTHER SECURITY INTRUSION (“Vulnerability Issues”). RENESAS ELECTRONICS DISCLAIMS ANY AND ALL RESPONSIBILITY OR LIABILITY ARISING FROM OR RELATED TO ANY VULNERABILITY ISSUES. FURTHERMORE, TO THE EXTENT PERMITTED BY APPLICABLE LAW, RENESAS ELECTRONICS DISCLAIMS ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THIS DOCUMENT AND ANY RELATED OR ACCOMPANYING SOFTWARE OR HARDWARE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE.

8. When using Renesas Electronics products, refer to the latest product information (data sheets, user’s manuals, application notes, “General Notes for Handling and Using Semiconductors” in the reliability handbook, etc.), and ensure that usage conditions are within the ranges specified by Renesas Electronics with respect to maximum ratings, operating power supply voltage range, heat dissipation characteristics, installation, etc. Renesas Electronics disclaims any and all liability for any malfunctions, failure or accident arising out of the use of Renesas Electronics products outside of such specified ranges.

9. Although Renesas Electronics endeavors to improve the quality and reliability of Renesas Electronics products, semiconductor products have specific characteristics, such as the occurrence of failure at a certain rate and malfunctions under certain use conditions. Unless designated as a high reliability product or a product for harsh environments in a Renesas Electronics data sheet or other Renesas Electronics document, Renesas Electronics products are not subject to radiation resistance design. You are responsible for implementing safety measures to guard against the possibility of bodily injury, injury or damage caused by fire, and/or danger to the public in the event of a failure or malfunction of Renesas Electronics products, such as safety design for hardware and software, including but not limited to redundancy, fire control and malfunction prevention, appropriate treatment for aging degradation or any other appropriate measures. Because the evaluation of microcomputer software alone is very difficult and impractical, you are responsible for evaluating the safety of the final products or systems manufactured by you.

10. Please contact a Renesas Electronics sales office for details as to environmental matters such as the environmental compatibility of each Renesas Electronics product. You are responsible for carefully and sufficiently investigating applicable laws and regulations that regulate the inclusion or use of controlled substances, including without limitation, the EU RoHS Directive, and using Renesas Electronics products in compliance with all these applicable laws and regulations. Renesas Electronics disclaims any and all liability for damages or losses occurring as a result of your noncompliance with applicable laws and regulations.

11. Renesas Electronics products and technologies shall not be used for or incorporated into any products or systems whose manufacture, use, or sale is prohibited under any applicable domestic or foreign laws or regulations. You shall comply with any applicable export control laws and regulations promulgated and administered by the governments of any countries asserting jurisdiction over the parties or transactions.

12. It is the responsibility of the buyer or distributor of Renesas Electronics products, or any other party who distributes, disposes of, or otherwise sells or transfers the product to a third party, to notify such third party in advance of the contents and conditions set forth in this document.

13. This document shall not be reproduced, reprinted or duplicated in any form, in whole or in part, without prior written consent of Renesas Electronics.

14. Please contact a Renesas Electronics sales office if you have any questions regarding the information contained in this document or Renesas Electronics products.

(Note1) “Renesas Electronics” as used in this document means Renesas Electronics Corporation and also includes its directly or indirectly controlled subsidiaries.

(Note2) “Renesas Electronics product(s)” means any product developed or manufactured by or for Renesas Electronics.

Corporate Headquarters
TOYOSU FORESIA, 3-2-24 Toyosu,
Koto-ku, Tokyo 135-0061, Japan
www.renesas.com

Contact information
For further information on a product, technology, the most up-to-date version of a document, or your nearest sales office, please visit:
www.renesas.com/contact/.

Trademarks
Renesas and the Renesas logo are trademarks of Renesas Electronics Corporation. All trademarks and registered trademarks are the property of their respective owners.

© 2023 Renesas Electronics Corporation. All rights reserved.
General Precautions in the Handling of Microprocessing Unit and Microcontroller Unit Products

The following usage notes are applicable to all Microprocessing unit and Microcontroller unit products from Renesas. For detailed usage notes on the products covered by this document, refer to the relevant sections of the document as well as any technical updates that have been issued for the products.

1. Precaution against Electrostatic Discharge (ESD)

A strong electrical field, when exposed to a CMOS device, can cause destruction of the gate oxide and ultimately degrade the device operation. Steps must be taken to stop the generation of static electricity as much as possible, and quickly dissipate it when it occurs. Environmental control must be adequate. When it is dry, a humidifier should be used. This is recommended to avoid using insulators that can easily build up static electricity. Semiconductor devices must be stored and transported in an anti-static container, static shielding bag or conductive material. All test and measurement tools including work benches and floors must be grounded. The operator must also be grounded using a wrist strap. Semiconductor devices must not be touched with bare hands. Similar precautions must be taken for printed circuit boards with mounted semiconductor devices.

2. Processing at power-on

The state of the product is undefined at the time when power is supplied. The states of internal circuits in the LSI are indeterminate and the states of register settings and pins are undefined at the time when power is supplied. In a finished product where the reset signal is applied to the external reset pin, the states of pins are not guaranteed from the time when power is supplied until the reset process is completed. In a similar way, the states of pins in a product that is reset by an on-chip power-on reset function are not guaranteed from the time when power is supplied until the power reaches the level at which resetting is specified.

3. Input of signal during power-off state

Do not input signals or an I/O pull-up power supply while the device is powered off. The current injection that results from input of such a signal or I/O pull-up power supply may cause malfunction and the abnormal current that passes in the device at this time may cause degradation of internal elements. Follow the guideline for input signal during power-off state as described in your product documentation.

4. Handling of unused pins

Handle unused pins in accordance with the directions given under handling of unused pins in the manual. The input pins of CMOS products are generally in the high-impedance state. In operation with an unused pin in the open-circuit state, extra electromagnetic noise is induced in the vicinity of the LSI, an associated shoot-through current flows internally, and malfunctions occur due to the false recognition of the pin state as an input signal become possible.

5. Clock signals

After applying a reset, only release the reset line after the operating clock signal becomes stable. When switching the clock signal during program execution, wait until the target clock signal is stabilized. When the clock signal is generated with an external resonator or from an external oscillator during a reset, ensure that the reset line is only released after full stabilization of the clock signal. Additionally, when switching to a clock signal produced with an external resonator or by an external oscillator while program execution is in progress, wait until the target clock signal is stable.

6. Voltage application waveform at input pin

Waveform distortion due to input noise or a reflected wave may cause malfunction. If the input of the CMOS device stays in the area between $V_{IL}$ (Max.) and $V_{IH}$ (Min.) due to noise, for example, the device may malfunction. Take care to prevent chattering noise from entering the device when the input level is fixed, and also in the transition period when the input level passes through the area between $V_{IL}$ (Max.) and $V_{IH}$ (Min.).

7. Prohibition of access to reserved addresses

Access to reserved addresses is prohibited. The reserved addresses are provided for possible future expansion of functions. Do not access these addresses as the correct operation of the LSI is not guaranteed.

8. Differences between products

Before changing from one product to another, for example to a product with a different part number, confirm that the change will not lead to problems. The characteristics of a microprocessing unit or microcontroller unit products in the same group but having a different part number might differ in terms of internal memory capacity, layout pattern, and other factors, which can affect the ranges of electrical characteristics, such as characteristic values, operating margins, immunity to noise, and amount of radiated noise. When changing to a product with a different part number, implement a system-evaluation test for the given product.
Renesas RX671 Disclaimer

By using this RX671, the User accepts the following terms, which are in addition to, and control in the event of disagreement, with Renesas’ General Terms and Conditions available at renesas.com/legal-notices.

The RX671 is not guaranteed to be error free, and the entire risk as to the results and performance of the RX671 is assumed by the User. The RX671 is provided by Renesas on an “as is” basis without warranty of any kind whether express or implied, including but not limited to the implied warranties of good workmanship, fitness for a particular purpose, title, merchantability, and non-infringement of intellectual property rights. Renesas expressly disclaims any implied warranty.

Renesas does not consider the RX671 to be a finished product and therefore the RX671 may not comply with some requirements applicable to finished products, including, but not limited to recycling, restricted substances and electromagnetic compatibility regulations. Refer to Certifications section, for information about certifications and compliance information for the RX671. It is the kit User’s responsibility to make sure the kit meets any local requirements applicable to their region.

Renesas or its affiliates shall in no event be liable for any loss of profit, loss of data, loss of contract, loss of business, damage to reputation or goodwill, any economic loss, any reprogramming or recall costs (whether the foregoing losses are direct or indirect) nor shall Renesas or its affiliates be liable for any other direct or indirect special, incidental or consequential damages arising out of or in relation to the use of this RX671, even if Renesas or its affiliates have been advised of the possibility of such damages.

Renesas has used reasonable care in preparing the information included in this document, but Renesas does not warrant that such information is error free nor does Renesas guarantee an exact match for every application or parameter to part numbers designated by other vendors listed herein. The information provided in this document is intended solely to enable the use of Renesas products. No express or implied license to any intellectual property right is granted by this document or in connection with the sale of Renesas products. Renesas reserves the right to make changes to specifications and product descriptions at any time without notice. Renesas assumes no liability for any damages incurred by you resulting from errors in or omissions from the information included herein. Renesas cannot verify, and assumes no liability for, the accuracy of information available on another company’s website.

Precautions

This Starter Kit is only intended for use in a laboratory environment under ambient temperature and humidity conditions. A safe separation distance should be used between this and any sensitive equipment. Its use outside the laboratory, classroom, study area, or similar such area invalidates conformity with the protection requirements of the Electromagnetic Compatibility Directive and could lead to prosecution.

The product generates, uses, and can radiate radio frequency energy and may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off or on, you are encouraged to try to correct the interference by one or more of the following measures:

- Ensure attached cables do not lie across the equipment.
- Reorient the receiving antenna.
- Increase the distance between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that which the receiver is connected.
- Power down the equipment when not in use.
- Consult the dealer or an experienced radio/TV technician for help.

Note: It is recommended that wherever possible shielded interface cables are used.

The product is potentially susceptible to certain EMC phenomena. To mitigate against them it is recommended that the following measures be undertaken:

- The user is advised that mobile phones should not be used within 10 m of the product when in use.
- The user is advised to take ESD precautions when handling the equipment.

The Starter Kit does not represent an ideal reference design for an end product and does not fulfill the regulatory standards for an end product.
Renesas RX Family

RYZ024A PMOD with RSK-RX671

Contents

1. Introduction ......................................................... 6
   1.1 Assumptions and Advisory Notes .................. 6
2. Kit Contents ....................................................... 6
3. RSK-RX671 Kit Setup ........................................... 6
4. Overview of the RYZ024A PMOD Example Project ... 7
5. Running the RYZ024A PMOD Example Project .... 7
   5.1 Flashing the Example Program on the RSK-RX671 Board ... 8
   5.2 Connecting and Powering Up the RSK-RX671 Board ... 10
   5.3 Running the RYZ024A PMOD Example Project .... 11
6. Activating the SIM Card ......................................... 14
7. Troubleshooting .................................................. 15
   7.1 Hardware Setup ............................................ 15
   7.2 SIM Card Activation Problem ..................... 15
   7.3 Illegible/No Terminal Output (Tera Term) ... 16
   7.4 Unable to Read RYZ024A Board Information ... 16
   7.5 Contact Renesas Support ............................ 16
8. Next Steps .......................................................... 16
9. Website and Support ............................................ 17

Revision History ......................................................... 18

Figures

Figure 1. RSK-RX671 Setup with RYZ024A PMOD Board Connected ............................................. 7
Figure 2. Creating a New Project on Renesas Flash Programmer ....................................................... 8
Figure 3. Enabling Auto Authentication .......................................................... 8
Figure 4. Main Window of Renesas Flash Programmer After Creating a New Project ... 9
Figure 5. Connections to the RX671 Board After Flashing ............................................................. 10
Figure 6. USB Serial Device in Windows Device Manager ................................................................. 11
Figure 7. Selecting the Serial Port on Tera Term .......................................................... 11
Figure 8. Selecting 115200 on the Speed Pulldown .......................................................... 12
Figure 9. Welcome and Main Menu .......................................................... 12
1. Introduction

This Quick Start Guide (QSG) provides:

- An overview of the RYZ024A PMOD example project for the RSK-RX671 board.
- Instructions for running the RYZ024A PMOD example project on the RSK-RX671 board.
- Instructions for flashing the RYZ024A PMOD example project code using Renesas Flash Programmer.

1.1 Assumptions and Advisory Notes

1. Tool experience: It is assumed that the user has prior experience in using a serial terminal emulation program such as Tera Term.
2. Subject knowledge: It is assumed that the user has basic knowledge about microcontrollers, embedded systems, LTE communication and AT commands.
3. The screen shots provided throughout this document are for reference. The actual screen content may differ depending on the version of software and development tools used.

2. Kit Contents

The following components are required:

1. RYZ024A PMOD board with external antenna (RTKY024A0B00000BE)
2. RSK-RX671 board (RX671-Starter-Kit-Plus)
3. E2 Lite Debugger (RX671-Starter-Kit-Plus)
4. 5VDC power supply (RX671-Starter-Kit-Plus)
5. 2x USB device cables (type-A male to mini-B male)
6. 1x USB cable (type-A male to micro-B)
7. Truphone SIM card (RTKY024A0B00000BE)

3. RSK-RX671 Kit Setup

First, disconnect the 5VDC power from the board. The RYZ024A PMOD board should be connected to PMOD1 with the external antenna attached (Figure 1). The included SIM card must be inserted in the card slot on the underside of the RYZ024A PMOD board. Connect the micro USB cable to RYZ024A PMOD board (connector CN4) for external powering of PMOD and the other end of cable to a PC USB port. You may now reconnect the 5VDC power cable.
4. **Overview of the RYZ024A PMOD Example Project**

The RYZ024A PMOD example project allows the user to activate, enable and test the RYZ024A PMOD board and SIM card connectivity through a serial terminal menu.

When the RSK-RX671 board is running the RYZ024A PMOD example project and is connected to a host PC via the serial port, the kit and RYZ024A PMOD information can be viewed, and the included SIM card activation can be validated.

5. **Running the RYZ024A PMOD Example Project**

This section lists the requirements and instructions to power up the RSK-RX671 board, flash the RSK-RX671 board and run the RYZ024A PMOD example project.

**Hardware Requirements**

- RSK-RX671 board
- 2x Mini-B USB device cables
- 1x Micro-B USB device cable
- A PC with at least one USB port
- RYZ024A PMOD board with external antenna
Software Requirements

- Windows® 10 operating system
- Tera Term (or similar) serial terminal console application V4.106 or later
- Renesas Flash Programmer V3.10.00 or later
- RYZ024A PMOD example project Hex File (located in r21qs0010euxxxx-ryz024a-rsk-rx671.zip > ryz024a_quickstart_rx671/ ryz024a_quickstart_rx671.hex).

5.1 Flashing the Example Program on the RSK-RX671 Board

1. Connect the Mini-B connector of the USB device cable to the USB mini-B port (G1CUSB0) of the RSK-RX671 board. Next, connect the USB-A end of the device cable to the host PC.
2. Connect the E2 Lite ribbon cable between the E2 Lite Debugger and the RSK-RX671 board E1/E2 Lite connector. Connect the Mini-B end of the second USB device cable to the E2 Lite Debugger and the Type-A end to the host PC.
3. Connect the power cable from the AC adapter to the power jack on the RSK-RX671 board (PWR).
4. Open Renesas Flash Programmer and create a new project by using the File menu and selecting New Project.
5. In the Create a New Project window, select the RX67x from the Microcontroller drop-down menu. Next, enter a desired project name and select E2 emulator Lite for the Communication Tool and Interface as 2 wire UART. Click Connect.

![Figure 2. Creating a New Project on Renesas Flash Programmer](image)

6. An authentication window should appear. Then, enable Auto Authentication and click OK.

![Figure 3. Enabling Auto Authentication](image)

7. Verify the message Operation Completed is printed in the main window. Under Program File, click Browse to choose to the program file that will be flashed onto the board (Figure 4). Using the file explorer window, navigate to the example project’s Hex File (located in r21qs0010euxxxx-ryz024a-rsk-rx671.zip > ryz024a_quickstart_rx671/ ryz024a_quickstart_rx671.hex) and click Open.
8. Click **Start** to begin flashing the example project code onto the board. Once completed, the message **Operation completed** should be printed and the status **OK** should be displayed next to the start button.

9. Disconnect the 5VDC power cable from the RSK-RX671 board.

10. Disconnect the E2 Lite Emulator ribbon cable from the E2 Lite connector of the RSK-RX671 board.
5.2 Connecting and Powering Up the RSK-RX671 Board

1. Connect the RYZ024A PMOD board (with attached external antenna) to PMOD1 connector labeled on the board.
2. Connect the micro-B USB cable to RYZ024A (connector CN4) for external powering of PMOD and the type-A USB end of cable to a PC USB port.
3. Connect the mini-B connector end of the USB device cable to the USB mini-B port (G1CUSB0) of the RSK-RX671 board and connect the type-A USB end of the cable to the USB port of the host PC.
4. Connect the power cable to the RSK-RX671 power jack (PWR). 5V_PWR and 3V3_PWR LEDs should be turned on.

Figure 5. Connections to the RX671 Board After Flashing
5.3 Running the RYZ024A PMOD Example Project

To run the RYZ024A PMOD example project, use the following instructions:

1. On the host PC, open Windows Device Manager. Expand **Ports (COM & LPT)**, locate **USB Serial Device (COMxx)** and note down the COM port number for reference in the next step.

![Figure 6. USB Serial Device in Windows Device Manager](image1)

2. Open Tera Term, select **Serial** and **COMxx: USB Serial Device (COMxx)** and click **OK**.

![Figure 7. Selecting the Serial Port on Tera Term](image2)
3. Using the Setup menu pull-down, select Serial port… and ensure that the speed is set to 115200, as shown in Figure 8. Click New setting.

![Figure 8. Selecting 115200 on the Speed Pulldown](image)

4. Complete the connection. The ‘Welcome and Main Menu’ screen will be displayed as shown in Figure 9.

![Figure 9. Welcome and Main Menu](image)

5. Press 1 to display the Board Information including the kit name, and part number.

![Figure 10. Board Information](image)
6. Press **ESC** to return to the 'Welcome and Main Menu' screen.

7. Press **2** to display **CAT-M Information**. This menu will communicate with the RYZ024A PMOD module to obtain the ICCID value needed for activating the SIM card. Upon success, the IMEI and ICCID values will be displayed on the terminal screen. The program will continue to attempt to communicate with the RYZ024A PMOD module until it has successfully connected or timed out. After obtaining the ICCID value, go to Truphone [truphone.com/connectit](http://truphone.com/connectit) to activate the SIM card (see section **Activating the SIM card**).

   ![Figure 11. RYZ024A PMOD Information](image)

8. Press **ESC** to return to the 'Welcome and Main Menu' screen.

   Press **3** to enter the **Validate SIM activation** screen. The program will attempt to ping the Quad9 server for a response to determine whether the SIM card has been activated. The steps of a successful SIM validation are shown in Figure 12. Upon success, the text "**SIM card active!**" will be displayed on the terminal screen (see Figure 13). If SIM card validation fails, follow the **Troubleshooting** section.

   ![Figure 12. Validation Steps of SIM Activation](image)
6. Activating the SIM Card

To activate the included SIM card, please visit the Truphone SIM Activation platform at truphone.com/connectit and use the following steps:

1. On the Business page, click Start activation button under IoT SIM Activation.

2. Create a new Truphone Account by selecting Sign up (next to Don't have an account yet?) and fill-in your full name, Email, and a password. Then click Sign up to create a new account.

3. Select Personal as the account type.

4. Select Get Started.

5. Verify your email by entering the activation code sent to your email account.

6. Complete the Profile information form – then select Create account.

7. Select Activate SIMS to activate your individual SIM by ICCID.

8. Enter the ICCID value obtained from the Running the RYZ024A PMOD example project section. See the ICCID value in Figure 11, RYZ024A PMOD Information. Fill other fields as needed.

9. You will receive email confirmation when the SIM card activation is complete.

10. Insert the SIM card in the RYZ024A PMOD. Follow Running the RYZ024A PMOD example project section step 8 by using Menu 3 Validate SIM activation to verify the SIM card is activated. The SIM card should be activated on the Truphone SIM Activation platform after 15 minutes and can be validated on the Tera Term terminal as shown in Figure 12. The time for the SIM card to be activated by Truphone can vary depending on their system demand. In most cases, if PING Response fails, wait a few more minutes and repeat Menu 3 Validate SIM activation.

9. Press ESC to return to the ‘Welcome and Main Menu’ screen.
Disclaimer
The activation steps above are provided by SIM Provider Truphone. They are the most current at the time of publishing this application note. If you need help activating your SIM card, contact Truphone support iot.truphone.com or Contact Support | Truphone.

If you have a SIM card from any other provider then contact the technical support for that provider.
For any other issue that cannot be resolved please contact Renesas Support at Technical Support.

Note: The SIM card provider for the Quick Start Guide example project is Truphone. If you use any other SIM card provider you must change the Access Point Name required for the SIM card provider in your global region. Failure to do so could result in the RYZ024A not connecting to the cellular network.

To set the Access Point Name (APN) for SIM Card provider other than Truphone

The APN is set in the example project in /src/r_cellular/r_cellular_config.h
See #define CELLULAR_CFG_AP_NAME iot.truphone.com /* APN : Truphone SIM Card */

7. Troubleshooting
This section includes a common set of issues and how to resolve them. The two types of issues that you may encounter are due to the hardware setup or SIM activation. The steps that follow will help to resolve those types of issues. For any other issue that cannot be resolved please contact Renesas support at Technical Support.

7.1 Hardware Setup
A first step for any general issue is to verify that the proper connections are made. For example, Executing Menu 2 CAT-M Information results in ** RYZ024A init FAILED **. Refer to Figure 5.

- The power cable is plugged into the power jack of the RSK-RX671 board.
- The RYZ024A external antenna cable is plugged into the RYZ024A PMOD board.
- The RYZ024A PMOD board is connected to the PMOD1 port of the RSK-RX671 board.
- The mini-B USB device cable is connected to the serial port (G1CUSB0) of the RSK-RX671 board. The Type-A end of the device cable is connected to the host PC.
- The micro-USB cable is plugged into the RYZ024A PMOD connector (CN4).
- E2 Lite Debugger is disconnected when trying to run the code.
- Check to see that the SIM card is fully inserted in the SIM slot (on the underside of the RYZ024A PMOD module). Check for proper SIM card orientation in the slot.

7.2 SIM Card Activation Problem
- If the SIM activation fails, verify that the ICCID number and PUK numbers are correctly entered when activating the SIM card on Truphone IoT SIM activation platform truphone.com/connectit.
- If Menu 3 Validate SIM activation PING response returns a Ping Failed condition, it can take up to 15 minutes or longer for the card to be activated after performing Activating the SIM Card to obtain LTE Network access. In this case, wait at least 15 minutes (or longer) and repeat Menu 3 Validate SIM activation.
- SIM cards cannot be activated more than once. To verify whether the SIM card has already been activated, please monitor and manage your SIMs on the Truphone IoT Connectivity Management Platform or contact Truphone support through iot.truphone.com by logging into your account.
- If Menu 3 Validate SIM activation PING response continues to return Ping Failed condition, first check the external antenna is connected securely to the RYZ024A PMOD and try again. The CSQ Network Signal Quality (RSSI) could be too low to connect. If the RSSI is 99 then check external antenna is connected or no Cell Network Signal could be detected in your area. An RSSI reading with RSSI = 15 or less indicates marginal or poor reception.
CSQ Network Signal Quality (RSSI) [99 = No Cell Signal] =  15, Marginal Signal Quality

It may be necessary to move the RSK-RX671 with PMOD to a different location to improve the Network Signal Quality (RSSI) to get an RSSI value in the range of 16 to 98.

• If Menu 3 Validate SIM activation continues to fail, verify that the APN is set for the Global Region where the RYZ024A PMOD is trying to connect. The APN setting and LTE Band List depends on your Global Region and the SIM card provider.

The APN is set in the example project in /src/r_cellular/r_cellular_config.h

See #define CELLULAR_CFG_AP_NAME iot.truphone.com /* Access Point Name : Truphone SIM Card */

• For all other SIM card issues that cannot be resolved with these troubleshooting steps, contact Truphone support through iot.truphone.com by logging into your account.

7.3  Illegible/No Terminal Output (Tera Term)
This could be caused by the setup of the terminal connection and/or having the E2 Lite Debugger connected after flashing the example code. To fix this, use the following instructions:

• Open Tera Term and on the file menu, go to Setup > Serial port... Please make sure the following settings in the setup of the serial connection are set up as such:
  — Speed: 115200
  — Data: 8 bit
  — Parity: None
  — Stop bits: 1 bit
  — Flow Control: None

• Make sure the E2 Lite Debugger ribbon cable is disconnected from the board if the hex file has been flashed onto the board already. Otherwise, follow the same steps in section 5.1, Flashing the Example Program on the RSK-RX671 board.

7.4  Unable to Read RYZ024A Board Information
If there is a failure to read the RYZ024A PMOD board and SIM information (IMEI and ICCID), check to confirm the following:

• SIM card is fully inserted in the SIM card slot on the underside of the RYZ024A PMOD board.
• RYZ024A PMOD board is plugged into the PMOD1 port of the RSK-RX671 board.
• A micro-USB cable is plugged into the RYZ024A PMOD connector (CN4) and PC.

7.5  Contact Renesas Support
For Starter Kit and RYZ024A PMOD related issues that cannot be resolved with these troubleshooting steps, please contact Renesas Support at renesas.com/support for more help.

8. Next Steps

• RYZ024A PMOD Module renesas.com/RTKYZ024A0B00000BE
• RYZ024A Module renesas.com/RYZ024A
• RX671 rx671-32-bit-microcontrollers-fast-real-time-control-and-contactless-hmi
9. Website and Support

Visit the following URLs to learn about the kit and the RX family of microcontrollers, download tools and documentation, and get support.

- RSK-RX671 Resources: renesas.com/rx/rsk-rx671
- RX Product Information: renesas.com/rx
- RX Product Support Forum: community.renesas.com/mcu-mpu/rx
- Renesas Support: renesas.com/support
## Revision History

<table>
<thead>
<tr>
<th>Rev.</th>
<th>Date</th>
<th>Description</th>
<th>Page</th>
<th>Summary</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.00</td>
<td>Feb.22.23</td>
<td>—</td>
<td>—</td>
<td>Initial release</td>
</tr>
</tbody>
</table>
RYZ024A PMOD with RSK-RX671 – Quick Start Guide