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A Note on Using the High-performance Embedded Workshop, an Integrated Development Environment --On Installing Software Products--

Please take note of the following problem in using the High-performance Embedded Workshop:

- On installing software products
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1. Version Concerned

High-performance Embedded Workshop V.4

NOTICE: This problem may occur in other versions than the above.

2. Description

If any software product containing the High-performance Embedded Workshop V.4 is installed, the installer may forcefully be shut down with the following error message accompanied:

```
Error code: -5009 : 0x8002802b
Error information:
Ctor¥ObjectWrapper.cpp (163)
Ctor¥ObjectWrapper.cpp (391)
Kernel¥Component.cpp (1161)
Kernel¥CABFile.cpp (384)
SetupDLL¥SetupDLL.cpp (1694)
```

NOTE:

The error code, file names (error information), and line numbers (enclosed with the parentheses) may be different from the above depending on the development environment you are using.

3. **Workaround**

Delete the RunTime folder, which resides in the following directory

C:\Program Files\Common Files\InstallShield\Professional\RunTime

where C denotes the drive in which Windows has been installed. Then re-install the software product containing the product concerned.

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