RENESAS Tool News

Supports for Release of Renesas Electronics-Made Software Tool Products Compatible with Microsoft Windows 2000 Being Discontinued

In November 2010 and afterward, supports for the Renesas Electronics-made software tool products compatible with Windows 2000 are being discontinued (see Section 2, Notices), and the newly released Renesas Electronics-made software tool products will not run on Windows 2000.

1. Products Concerned

Concerned are the following products that are used for developing systems designed with members of the MCU families listed below:
- Renesas Electronics-made software tool products
- Renesas Electronics-made software products bundled with hardware products

MCU families:
  (1) SuperH RISC engine
  (2) M32R
  (3) RX
  (4) H8SX
  (5) R8C
  (6) M16C
  (7) H8S
  (8) H8
  (9) 740

The above Renesas Electronics-made software tool products include High-performance Embedded Workshop, C compiler packages, real-time OSes, emulator debuggers, flash development toolkits, various utility programs, and so on.

2. Notices

(1) The host OSes for the software tool products released up to November

2010 are not affected.

   (2) The products that will be revised in November 2010 and afterward are being made incompatible with Windows 2000; compatible with Windows XP, Windows Vista, and Windows 7.

   (3) Technical inquiries are acceptable no matter what Windows version you are using. However, in some cases we cannot answer to inquiries about problems arising from or depending on Windows 2000.

   (4) We will not resolve problems arising from or depending on Windows 2000. You are encouraged to replace your products with those compatible with Windows XP, Windows Vista, or Windows 7.

   (5) For our schedules of releasing Windows 7-compatible software tools, see:

https://www.renesas.com/search/keyword-search.html#genre=document&q=100116tn2

3. Background to Discontinuing Supports for Windows 2000-Compatible
Software Tool Products

Microsoft Corporation discontinued to support Windows 2000 on July 13, 2010. For details see:

   http://support.microsoft.com/gp/lifean46

As a result, if failures occur in the operations of our software products running on Windows 2000, it is conceivable that the determination of their causes may technically be difficult.
So, we are discontinuing supports for the Renesas Electronics-made software tool products compatible with Windows 2000 and giving importance to supports for those compatible with Windows XP and Windows Vista, which are currently prevalent, and especially for those compatible with Windows 7, which is rapidly increasing in its users.