SOLUTION REQUEST SITE MATERIAL FOR USER

AUTOMOTIVE SOLUTION BUSINESS UNIT RENESAS ELECTRONICS CORPORATION AUG-2022



FOOTPRINT



BIG IDEAS FOR EVERY SPACE

SOLUTION REQUEST SITE OVERALL INTRODUCTION

Easy to get customer trend request and possible to propose R-Car solution directly



BIG IDEAS FOR EVERY SPACE

SRS FLOW



 Input and share request : Customers, the distributors or sales companies input their R-Car request to MS Forms.
 #This form will be placed on "repease com"

#This form will be placed on "renesas.com". Then, partners will receive it.

- Input and send proposal : Partners input their solution to MS Forms that will be forwarded to the customers, the distributors or sales companies in the form of a proposal e-mail automatically.
- 3 **Communication** : If the customers find a good solution, the customers can start communicating with any proposing partners.



SRS FLOW (DETAIL)





1 -CUSTOMER APPLICATION-

Please input your issue and required solution information on the site below.

Solution Request Site: Customer request input form (office.com)

If the input information is accepted, the e-mail will be automatically sent to you to check your input. The e-mail has the function buttons that will be needed in the future process. Please keep the e-mail as you will need it until the end of this activity.

Dear Username / Company name

BIG IDEAS FOR EVERY

• After confirming your request, Renesas will share your request to RCC partners.

R-Car Solution Matching System Find qualified design consultants, programming houses, partner development tools, and manufacturers who provide services or products to support Renesas products and customers.					Thank you for your application for Solution Request Site. We accepted your application. Please keep this e-mail in a safe place as you will need it until the end. If you made a typing error, please forward this e-mail and ask delete request to "solution_request_site@Im_renesas.com".			
Partner Categories	Support Region	Automotive Application			Function button list <u>Accept</u> *When your issue solved with our partner, please click Accept button and ask it to			
Select an option	Select an option	Select an option			Renesas			
Core Technology		S English (United Kingd V			Complaint "When you get spam e-mail from our parter due to this system, please click Complaint button and ask it to Renesas			
Select an option	Solution Request Site:				Customer general information			
Hardware IP	Solution Request Site.				Customer name: Company name			
Select an option	Customer request input for	orm	Q		Customer user name:			
✓ Proactive Partners Only ()	If you change to English form, please select "English" from a	hove right dron down			Username Customer e-mail address:			
70 results COMPARE (0 /5) >	*If you request to support only Japan, it is OK to input your requ				User's e-mail address			
	If you can't get optimal solution for your issue from Solution Ma (<u>https://www.renesas.com/jp/en/support/partners/r-car-partners</u> please input your request to this form. R-Car Consrotium partners can solve your issue quickly!				Company name Information Segment: ["ADAS"]			
		***** The personal information you provide will be protected by our Privacy Policy. For more information on our Privacy Policy, please see here: <u>https://www.renesas.com/privacy.html</u> 		tomer receive matic e-mail	Classification: ["Software","Hardware"] Target R-Car device: ["R-Car V4H"]			

CUSTOMER/DISTRIBUTOR/SALES COMPANY INPUT ITEMS

No.	Items	Mandatory	Input type	For Distributor/ Sales company	For Customer
1	Please select your company type	\checkmark	Select	\checkmark	\checkmark
2	Please input Customer company name if possible		Enter	\checkmark	-
3	Please input your company name	\checkmark	Enter	\checkmark	\checkmark
4	Please input your full name		Enter	\checkmark	\checkmark
5	Please input your department		Enter	\checkmark	\checkmark
6	Please input your e-mail address	\checkmark	Enter	\checkmark	\checkmark
7	Please select segment which is matching your request	\checkmark	Select/ Enter	\checkmark	\checkmark
8	Please select target R-Car device	\checkmark	Select/ Enter	\checkmark	\checkmark
9	Please select your solution classification	\checkmark	Select/ Enter	\checkmark	\checkmark
10	Please describe your requested title in short	-	Enter	\checkmark	\checkmark
11	Please describe your request information in detail	\checkmark	Enter	\checkmark	\checkmark
12	Please select how to obtain partner solution information	\checkmark	Select/ Enter	\checkmark	\checkmark
13	Please select a deadline date for partner proposal	\checkmark	Select	\checkmark	\checkmark
14	Please select a deadline date that the solution requires.	-	Select	\checkmark	\checkmark
15	Please select a support region	\checkmark	Select/ Enter	\checkmark	\checkmark
16	Please select a support language	\checkmark	Select/ Enter	\checkmark	\checkmark
17	If you want to provide related material. please share its link(URL)	-	Enter	\checkmark	\checkmark
18	Please describe other requirements for partners	-	Enter	\checkmark	\checkmark

2-SOLUTION PROPOSAL FROM PARTNER-

- If the partner suggests the best solution, detailed solution information and partner contact information will be sent to the email address you entered in the form.
- The partner participates in this activity after agreeing not to introduce or promote the company unrelated to this request to your address provided by this system. If you receive unrelated information, please notify Renesas by clicking the "<u>Complaint</u>" button in the email automatically sent from the form.



- If you found the best partner solution, please make sure to notify Renesas by clicking the "<u>Accept</u>" button in the email that is automatically sent from the form.
- If you didn't find the best partner solution, please make sure to notify Renesas by clicking the "<u>Not Solve</u>" button in the email that is automatically sent from the form.
- The deadline for proposals from the partner is expected to be within two weeks after you input the request form. Renesas
 will communicate with the partner so that we can propose the best partner solution according to your request, but please
 note that we may not be able to propose according to your request.
- After that, please continue to communicate with the partner. The communication method is free.

RELATED CONTENTS

Customer request input form :

Solution Request Site: Customer request input form (office.com)





Solution Request Site office (solution_request_site@lm.renesas.com)





